

EMERGENCY AND CRISIS MANAGEMENT PLANNING

CRISIS MANAGEMENT – CONSULTING – TRAINING – PROCEDURES - RESPONSE

CASE STUDY TWO

Security Consultancy Response to International Security Issue

PROBLEM

An international client requested operational support in determining security risks to premises and assets in an ever changing security threat picture fraught with rising risk and forthcoming elections. The specified requirement was to conduct security audits of existing security architecture at two locations in order to evaluate the security mitigation measures, whilst detailing specific shortfalls and making recommendations.

SOLUTION

Based on the initial client request the following Phased Approach was adopted through to completion:

Phase One

Initial Planning, 1 – 5 days

- The Inkerman Group operational team were activated
- Initial contact with the client established to determine all available information and specified timelines
- Copies of existing policies, procedures, operating parameters and specific client product data sheets requested for review and evaluation
- Initial client contact established in-country
- Corporate Intelligence Team (CIT) initiated research based on the Intelligence Requirements (IR) of the task
- Concept visit plan and objectives designed and sent to client for review and sign-off

Phase Two

Deployment, 1 – 5 days

- Flights allowing personnel to arrive in-country in line with required timeframe were booked and travel arrangements and planning completed
- Initial Risk Assessments and Threat Analysis completed surrounding the deploying team

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Phase Three

Audit, 2 – 5 days

- Inkerman Group personnel arrived in-country
- Initial briefings took place with client staff
- Outline plan revised to meet clients operational needs / objectives
- Audit commenced to include:
 - o Adversary means matrix
 - o Vulnerability assessment
 - o Physical security review
 - o Security risk management control assessment
 - o Emergency route evaluation and planning
- Daily reports sent to client providing initial findings and any immediate concerns

Phase Four

Post Audit, 5 – 15 days

- Inkerman Group personnel returned to UK
- Initial findings sent to client in summary report
- Detailed report sent to the client within required timeframe

CLIENT BENEFITS

- Swift and measured response to meet the needs of the business
- Highly experienced international security personnel utilised
- Clear transparency on planning and sign-off
- Detailed audit report for clarity provided
- Control remained with the client
- Added-value through depth of knowledge from deployed personnel, in terms of training needs analysis and operational experience allowing quick 'fixes' to be made